

Job Title:

Renewable Technician.

Job Type:

Full-time, Permanent.

Department:

Service Department.

Location:

Bristol/Southwest.

About us:

The company has been established for over 30 years and are one of the largest plumbing and heating contractors to major developers in the Southwest, we pride ourselves on being able to deliver a first-class service to our new build clients both from private and social backgrounds.

This is an exciting time to join our business and be part of our continued success story, whilst furthering your own career.

Main purpose of the role:

Working as part of a very successful team we are looking to recruit an experienced Renewable Technician to grow, develop and maintain our portfolio of customers using alternative fuel for their heating and hot water systems. Having a good understanding of the compliance side of renewable service and maintenance is key to the success, as well as having great customer service skills that ensure our customers want to use our services again, in the future. You must also be able to give the relevant advice that is needed to ensure our customers can get the best out of their systems.

Main Duties/Responsibilities

- Carry out routine and reactive maintenance on all types of renewable heating and hot water systems (ASHP, GSHP, and Solar Thermal).
- Diagnose and troubleshoot heating system issues.
- Able to work independently on own initiatives, as well as work as part of a team.
- Respect the customers properties and to complete all work in a clean and tidy manner.
- Strictly adhere to all Health & Safety procedures and all relevant industry standards (including basic risk assessments)
- Responsible for managing company vehicle, including its cleanliness (inside and out) and van stock levels.
- Always be a company ambassador and able to demonstrate a high level of customer service.

Experience

- Minimum 5 years' experience working on heat-pumps and other renewable technologies.
- Strong knowledge in servicing/commissioning, fault finding and problem solving on heat pumps and other renewable technologies.
- Knowledge of leading manufacturers such as: *Daikin, Mitsubishi, Valliant etc.*
- MCS knowledge.
- F-Gas trained or previous experience (not essential as training will be provided).
- Competent with electrics and hydraulics.
- Strong communication and customer service skills.
- Experience of the requirements of health and safety legislation, including the use of workplace risk assessments.

Essential Qualifications and Skills

- DASHP Level 3 domestic air source heat pumps
- DGSHP Level 3 domestic ground source heat-pumps
- UHWSS G3 unvented hot water, commission and install
- Full driving license (maximum six penalty points)
- General IT skills, the candidate will be required to complete documentation related to work activities, which include the use of mobile devices such as iPad and/or laptops.

Additional Desirable Qualifications, Skills and Experience:

- STHWS (Level 3 solar thermal hot water systems)
- 18th edition or Part P electrical qualifications and will be a distinct advantage
- Accredited Gas Certification Scheme including, CCN1, CENWAT, CKR1, CPA1, HTR1
- OFTEC (OFT10-101, OFT10-105E and OFT10-600a)

Benefits:

- Company van provided.
- Company mobile phone, iPad, & full uniform provided.
- 22 days annual plus bank holidays.
- Medi-Cash (health benefits cash plan).
- Pension contributions.
- Growth opportunities.

Salary:

£42,000 - £44,000 per annum

Company Core Values

We celebrate diversity and are committed to creating an inclusive environment for all employees. All qualified applicants will receive consideration for employment without regard to race, colour, religion, sex, sexual orientation, gender identity, national origin, age, disability, veteran status, or any other characteristic protected by law. We encourage applications from individuals of all backgrounds and experiences.

Passion – We are passionate about the quality of our work and the service we provide to our customers, suppliers and each other

Pride – We are proud of our Company and our reputation and are committed to being the best we can

Professionalism – We are qualified and well-trained team, always behaving in a professional manner treating everyone with courtesy, respect and consideration

Protective – We will protect the reputation and sustainability of our business and are accountable for every decision we make. We are trusted and reliable

Proactive – We are forward thinking. We use the very best technology, equipment and training to always be able to provide the best solution for the customer